

CASHLESS ASSISTANCE IN EMERGENCY/ ACCIDENTAL HOSPITALIZATION CASES

NOTIFICATION TO TPA

1. Please call and notify on the 24 hours telephone number. Do not notify before seeking any medical consultation (unless it is an accident/emergency)
2. On admission it is to be confirmed that the admission is NOT due to any pre-existing conditions or any exclusion listed in the policy. On ascertainment, Insurance Company shall settle the payments directly with the hospital up to the limits shown in the certificate.
3. The documents listed below have to be sent immediately by email on customersupportba@icicilombard.com
 - a) Policy
 - b) air ticket,

Claims Department - ICICI Lombard General Insurance
C/O Bharti Assist Global Private Limited, Unit No. 219-221, 2nd Floor, Splendor Forum, Plot No. 3,
District Centre Jasola, New Delhi- 110025, India, E: customersupportba@icicilombard.com P: +91 11 4222-
1400 (24 X 7)

OUT PATIENT MEDICAL AND NON-MEDICAL CLAIMS

For outpatient treatments and claims under Medical and other non-medical sections, the Clients will have to self-pay and file the claim directly with the Claims Department while they are staying in India or upon return to home country by sending the claim documents at the address given below.

Asego Travel LLP

26, Madhu Estate, 1st Floor. P.B.Marg, Opp Century IT Park Worli, Mumbai 400030, Tel: 022-2497-5225 / 6 / 7,
E: claims@asego.in